Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	NVS5884AGC	A. BUILDING _____ B. WING _____	C 12/13/2010

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NAZARENE SENIOR CARE HOME	5362 TOPAZ ST LAS VEGAS, NV 89120

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Y 000	Initial Comments The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. This Statement of Deficiencies was generated as a result of an complaint investigation conducted on your facility from 11/15/10 through 12/2/10. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility is licensed for four Residential Facility for Group beds for elderly and disabled persons, Category II residents. The census at the time of the survey was three. One resident file was reviewed and five employee files were reviewed. Complaint #NV00026901 - The allegation regarding inappropriate level of care was substantiated. See Tag 0740 and Tag 0743. Other deficiencies were identified during the investigation. See Tag 0067, Tag 0068, Tag 0069, Tag 0070, Tag 0100, Tag 0101, Tag 0103, Tag 0104, Tag 0105, Tag 0107, Tag 0108, Tag 0740, Tag 0743 and Tag 0853. Complaint #NV00026901 - The allegation regarding no pressure sore precautions taken by facility was not substantiated through observation of the resident and interview of the resident and facility staff.	Y 000		
Y 067 SS=A	449.196(1)(c) Qualifications of Caregiver- Read regulation	Y 067		

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE (X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 067	Continued From page 1 NAC 449.196 1. A caregiver of a residential facility must: (c) Understand the provisions of NAC 449.156 to 449.2766, inclusive, and sections 2 and 3 of this regulation and sign a statement that he has read those provisions. This Regulation is not met as evidenced by: Based on record review on 11/23/10, the facility failed to ensure that 1 of 5 caregivers read the provisions of NAC 449.156 to 449.2766 and signed a statement that he has read those regulations (Employee #2). Severity: 1 Scope: 1	Y 067		
Y 068 SS=D	449.196(1)(d) Qualifications of Caregivers-English language NAC 449.196 1. A caregiver of a residential facility must: (d) Demonstrate the ability to read, write, speak and understand the English language. This Regulation is not met as evidenced by: Based on interview on 11/23/10, the facility hired	Y 068		

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Y 068	Continued From page 2 1 of 5 caregivers that could not read, write, speak and understand English (Employee #2). Severity: 2 Scope: 1	Y 068		
Y 069 SS=J	449.196(1)(e) Qualifications of Caregiver-Meet needs NAC 449.196 1. A caregiver of a residential facility must: (e) Possess the appropriate knowledge, skills and abilities to meet the needs of the residents of the facility. This Regulation is not met as evidenced by: Based on observation, record review and interview from 11/23/10 through 12/2/10, the facility failed to ensure 1 of 5 caregivers possessed the appropriate knowledge, skills and abilities to meet the needs of Resident #1 (Employee #2). Findings Include: Resident #1 was admitted to the facility on 11/6/10. He was a 71 year old male who was admitted to the facility after treatment at a local hospital for a C2 fracture, multiple fractures including cervical spine fracture, skull fracture, subdural hematoma, right eight and ninth rib fractures, pulmonary contusion, pneumocephalus and maxillary sinus fracture. A halo and brace for fracture was placed by the physician on 10/13/10. A letter written by the physician on 11/15/10, to the caregivers of the facility instructed the	Y 069		

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Y 069	Continued From page 3 caregivers not to use the halo brace or vest to assist in mobilizing the patient. It also instructed the caregivers not to adjust the vest or screws for any reason. According to interview with Resident #1 and Employee #3, on the afternoon of 11/16/10, Employee #2 pulled Resident #1 out of his bed by the halo brace and vest of the halo. Resident #1 shouted for Employee #2 to stop touching the halo. Employee #2 continued to lift Resident #1 out of bed by the brace and vest of the halo. Resident #1 complained of pain and was transported to the hospital two hours later to have the halo pins and screws re-secured. Resident #1 was discharged from the hospital and transferred to the facility on 11/17/10. According to interview and record review 11/23/10 and 11/24/10, Employee #2 failed to have evidence of caregiver training. An interview with Employee #2 on 11/24/10, revealed he moved to the United States from the Philippines five months ago, and has been working for the facility for one month. Employee #2 acknowledged he has not lived in the United States long and can only speak a little English. He acknowledged the only training he received was cardiopulmonary resuscitation (CPR) and first aid training. The employee stated he only recalled pulling Resident #1 out of his bed by vest the halo. Severity: 4 Scope: 1	Y 069		
Y 100 SS=D	449.200(1)(a) Personnel File - Employee Info NAC 449.200	Y 100		

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Y 100	Continued From page 4 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (a) The name, address, telephone number and social security number of the employee. This Regulation is not met as evidenced by: Based on record review on 11/23/10, the facility failed to ensure the name, address, telephone number and social security number was provided for an employee (Employee #2). Severity: 2 Scope: 1	Y 100		
Y 101 SS=A	449.200(1)(b) Personnel File - date of hire NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (b) The date on which the employee began his employment at the residential facility. This Regulation is not met as evidenced by: Based on record review on 11/23/10, there was no hire date for 1 of 5 employees (Employee #2). Severity: 1 Scope: 1	Y 101		
Y 102 SS=A	449.200(1)(c) Personnel File - Training Records	Y 102		

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Y 102	Continued From page 5 NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (c) Records relating to the training received by the employee. This Regulation is not met as evidenced by: Based on record review on 11/23/10, the facility failed to ensure 1 out of 5 employees (employee #2) had evidence of training. Severity: 1 Scope: 1	Y 102		
Y 103 SS=D	449.200(1)(d) Personnel File - NAC 441A / Tuberculosis NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee. This Regulation is not met as evidenced by: Based on record review on 11/23/10, the facility failed to ensure 1 of 5 employees complied with NAC 441A.375 regarding tuberculosis (TB) testing (Employee #2). Severity: 2 Scope: 1	Y 103		

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Y 104	Continued From page 6	Y 104		
Y 104 SS=D	449.200(1)(e) Personnel File - References NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (e) Evidence that the references supplied by the employee were checked by the residential facility. This Regulation is not met as evidenced by: Based on record review on 11/23/10, the facility failed to investigate the references on 1 of 5 employees (Employee #2. Severity: 2 Scope: 1	Y 104		
Y 105 SS=D	449.200(1)(f) Personnel File - Background Check NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive. This Regulation is not met as evidenced by: Based on record review on 11/23/10, the facility failed to ensure 1 of 5 employees met background check requirements of NRS 449.176 to 449.188 (Employee #2). Severity: 2 Scope: 1	Y 105		

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Y 107 SS=A	449.200(2)(b) Personnel File - 18 yrs of age NAC 449.200 2. The personnel file for a caregiver of a residential facility must include, in addition to the information required pursuant to subsection 1, (b) Proof that the caregiver is 18 years of age or older. This Regulation is not met as evidenced by: Based on record review on 11/23/10, the facility failed to provide proof that 1 of 5 caregivers were older than 18 years of age (Employee #2). Severity: 1 Scope: 1	Y 107		
Y 108 SS=C	449.200(3) Per File - Storage & Availability NAC 449. 200 3. The administrator may keep the personnel files for the facility in a locked cabinet and may, except as otherwise provided in this subsection, restrict access to this cabinet by other employees of the facility. Copies of the documents which are evidence that an employee has been certified to perform first aid and cardiopulmonary resuscitation and that the employee has been tested for tuberculosis must be available for review at all times. The administrator shall make the personnel files	Y 108		

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Y 108	Continued From page 8 available for inspection by the bureau within 72 hours after the bureau requests to review the files. This Regulation is not met as evidenced by: Based on record review and interview on 11/23/10, the facility failed to ensure caregiver tuberculosis records and proof of first aid and cardiopulmonary resuscitation training were available for review at all times. Severity: 1 Scope: 3	Y 108		
Y 740 SS=D	449.272(1)(a)-(c) Indwelling Catheter NAC 449.272 1. A person who requires the use of an indwelling catheter must not be admitted to a residential facility or be permitted to remain as a resident of a residential facility unless: (a) The resident is physically and mentally capable of caring for all aspects of the condition, with or without the assistance of a caregiver. (b) Irrigation of the catheter is performed in accordance with the physician's orders by a medical professional who has been trained to provide that care. (c) The catheter is inserted and removed only in accordance with the orders of a physician by a medical professional who has been trained to insert and remove a catheter.	Y 740		

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Y 740	Continued From page 9 This Regulation is not met as evidenced by: Based on interview and record review on 11/23/10, the facility admitted and retained a resident who was not mentally and physically capable of caring for all aspects of an indwelling catheter (Resident #1). Severity: 2 Scope: 1	Y 740		
Y 743 SS=F	449.272(2) Indwelling Catheters NAC 449.272 2. The caregivers employed by a residential facility with a resident who requires the use of an indwelling catheter shall ensure that: (a) The bag and tubing of the catheter are changed by: (1) The resident, with or without the assistance of a caregiver. (2) A medical professional who has been trained to provide that care. (b) Waste from the use of the catheter is disposed of properly. (c) Privacy is afforded to the resident while care is being provided; and (d) The bag of the catheter is emptied by a caregiver who has received instruction in the handling of such waste and the signs and symptoms of urinary tract infections and dehydration.	Y 743		

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Y 743	Continued From page 10 This Regulation is not met as evidenced by: Based on record review and interview on 11/23/10, the facility failed to ensure 5 out of 5 employees received training in signs and symptoms of urinary tract infections and dehydration (Employee #1, #2, #3 and #4). Severity: 2 Scope: 3	Y 743		
Y 853 SS=D	449.274(3)(a) Medical Care / Records NAC 449.274 3. A written record of all accidents, injuries and illnesses of the resident which occur in the facility must be made by the caregiver who first discovers the accident, injury or illness. the record must include: (a) The date and time of the accident or injury or the date and time that the illness was discovered. This record must accompany the resident if he is transferred to another facility. This Regulation is not met as evidenced by: Based on record review and interview on 11/23/10, the facility failed to ensure an incident report was written upon the injury and hospitalization on a resident (Resident #1). Severity: 2 Scope: 1	Y 853		